

ROBERT A. STERN dba LENDERS RESIDENTIAL MORTGAGE IS LICENSED
UNDER THE LAWS OF THE STATE OF TEXAS AND BY STATE LAW IS SUBJECT TO
REGULATORY OVERSIGHT BY THE TEXAS DEPARTMENT OF SAVINGS AND
MORTGAGE LENDING. ANY CONSUMER WISHING TO FILE A COMPLAINT
AGAINST ROBERT A. STERN or LENDERS RESIDENTIAL MORTGAGE SHOULD
COMPLETE, SIGN AND SEND A COMPLAINT FORM TO THE TEXAS
DEPARTMENT OF SAVINGS AND MORTGAGE LENDING, 2601 NORTH LAMAR,
SUITE 201, AUSTIN, TEXAS 78705. COMPLAINT FORMS AND INSTRUCTIONS
MAY BE DOWNLOADED AND PRINTED FROM THE DEPARTMENT'S WEBSITE
LOCATED AT WWW.SML.STATE.TX.US OR OBTAINED FROM THE
DEPARTMENT UPON REQUEST BY MAIL AT THE ADDRESS ABOVE, BY
TELEPHONE AT IT'S TOLL-FREE CONSUMER HOTLINE AT 1-877-276-5550, BY
FAX AT 512-475-1360, OR BY EMAIL AT SMLINFO@SML.STATE.TX.US.

THE DEPARTMENT MAINTAINS THE MORTGAGE BROKER RECOVERY FUND TO
MAKE PAYMENTS OF CERTAIN TYPES OF JUDGEMENTS AGAINST A
MORTGAGE BROKER OR LOAN OFFICER. NOT ALL CLAIMS ARE COMPENSABLE
AND A COURT MUST ORDER THE PAYMENT OF A CLAIM FROM THE
RECOVERY FUND BEFORE THE DEPARTMENT MAY PAY A CLAIM. FOR MORE
INFORMATION ABOUT THE RECOVERY FUND, PLEASE CONSULT SUBCHAPTER
F OF THE MORTGAGE BROKER LICENSE ACT ON THE DEPARTMENT'S WEBSITE
REFERENCED ABOVE.